

In-Lab, Data Recovery

Breaking News

- Easy to order
 - [Online](#)
- No commitments
 - Quick and straightforward data recovery service for HDDs, SSDs, servers, smartphones and tablets that gives you a free evaluation before committing to the recovery.
- Just
 - Order, pack & GO
 - Ibas will take care of the rest



- ELKJOP > @KnowHow > Customer with data loss
-  @knowhow > Free advice
-  @knowhow > Ship to Ibas
-  @ibas > Free evaluation (4hours)
-  @ibas > Data Recovery
-  @ibas > Delivery

In-Lab, Data Recovery

Knowhow responsibility

- Inform the customer about the in-lab service
 - www.ibas.no/drc, www.ibas.dk/drc, www.ibas.se/drc, www.ibas.fi/drc
- Free evaluation
 - Discover what data is recoverable quickly, easily and without commitment
 - We will provide an expert inspection of customers media, create a free analysis report detailing the specifics of the data recovery case and propose recovery options with a fixed pricing quotation
- Online registration
 - Assist customer with registration step k
- Shipping
 - Ship to Ibas
 - Correct address given after ordered

1 → Trenger du umiddelbar hjelp?*

Gratis vurdering gjelder hverdager mellom kl. 08.00 og 16.00. Trenger du hjelp utenfor vanlig arbeidstid må du bestille vår 24/7 service.

A Gratis vurdering ✓

B 24/7 service




















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ibas responsibility

- Register the order
- E-mail reference number to store
- Receive the job
- Evaluate
- Contact customer
 - Data Recovery offer
- Recover
- Data return
- Pay commision to Elkjøp

Process, Data Recovery

Lets make it easy

#		@	Scenario
ELKJOP		@knowHow	Customer with data loss visit the store
ELKJOP		@knowhow	Technician check the equipment but can't assist due to the failure of the unit and offer in-lab services
		@customer	Customer accepts the free evaluation. No commitment at this stage in the process
ELKJOP		@knowhow	Knowhow register the case in the online portal for Data Recovery
ibas KrollDiscovery		@ibas	Ibas receives the order and e-mail the customers reference number to knowhow
ELKJOP		@knowhow	Knowhow pack the unit included paperworks/reference to HUB/Ibas
HUB		@HUB / @ibas	HUB store packages and await pick up to Ibas lab in Norway
ibas KrollDiscovery		@ibas	Ibas receives the package
ibas KrollDiscovery		@ibas	Ibas complete the free evaluation (4hours)
ibas KrollDiscovery		@ibas	Ibas provide an expert inspection of the media, create a free analysis report detailing the specifics of the data recovery case and propose recovery options with a fixed pricing quotation
		@customer	Customer will accept or decline
ibas KrollDiscovery		@ibas	Ibas perform Data Recovery or close the case
ibas KrollDiscovery		@ibas	Once recovered, we will return the data on an encrypted media and help the customer to ensure data is successfully restored
HUB		@HUB / @ibas	Receives and return to store
ELKJOP		@knowhow	Knowhow receives the encrypted media
		@knowhow	Customer receives the encrypted media in the store

Routines

All needed information to be found @

- www.ibas.no/drc, www.ibas.dk/drc, www.ibas.se/drc, www.ibas.fi/drc